

THE MONCTON HOSPITAL

Community – Large Hospital



The Moncton Hospital (TMH) is a Level 2 trauma centre, that serves as a Maritime referral centre for acute and trauma cases, covering New Brunswick, Prince Edward Island and northern Nova Scotia; this includes tertiary service for neurosurgery, neonatal and maternal fetal medicine services. TMH is amongst Canada's leading centres for neurosurgery, neurology and active advanced-stage oncology (cancer) services. TMH is home to the NB Child and Adolescent Psychiatric Unit, the NB Organ and Tissue Program, the Moncton Medical Education Program, affiliated with Dalhousie University and Memorial University. The following fully accredited teaching programs are administered through TMH: Dietetic Internship Program, the School of Radiologic Technology and Research and the Pharmacy Residency Program. The area's health services cover a catchment population of approximately 192,000 people. TMH has an operating budget of approximately \$260 million, more than 3,300 staff, approximately 240 physicians and approximately 465 volunteers.

11,915

NUMBER OF ADMISSIONS*

120,906

NUMBER OF INPATIENT DAYS*

40,903

EMERGENCY DEPARTMENT VISITS

386

NUMBER OF HOSPITAL BEDS*

*Statistics include acute, chronic and rehab figures.



83% *

HAND HYGIENE COMPLIANCE



74.6%

PATIENTS WHO RATED THEIR HOSPITAL STAY FAVOURABLY



93.3%

MEDICATION RECONCILIATION ON ADMISSION



80.3%

MEDICATION RECONCILIATION ON DISCHARGE



0.67 PER 10,000 PATIENT DAYS*

HEALTH-CARE ASSOCIATED MRSA INFECTION RATE



75.3%

ACUTE CARE OCCUPANCY RATE



21.2%

% OF ALLOCATED BEDS OCCUPIED BY ALTERNATE LEVEL CARE (ALC) PATIENTS



95.3%

HIP FRACTURE REPAIR COMPLETED WITHIN 2 DAYS



0.42 PER 1,000 DISCHARGES

RATE OF IN-HOSPITAL HIP FRACTURE IN ELDERLY PATIENTS



221

EMERGENCY DEPT WAIT TIMES (TRIAGE 3) IN MINUTES

*Q1 Only

(Data from 2021-2022 fiscal year)

IMPROVEMENTS UNDERWAY

- \$36-million project for new wing to modernize environment for maternal and newborn services, neonatal intensive care, and maternal fetal medicine (targeted completion in January 2024 with occupancy in February 2024), as well as a coronary intensive care (CCU) unit in addition to 30 bed internal medicine unit, construction to begin June 2023.
- ED Community Redirect Pilot Project.
- Orthopedic total joint wait time initiative to decrease long waiting hips and knees by 50% for June 2023 and eliminate by June 2024.

ACHIEVEMENTS

- New 2,000-ft² space for Maternal Fetal Medicine Clinic.
- Reduced MRI wait times (approximately 2,350 MRIs/year).
- New therapeutic rooftop garden.
- Enhanced Geriatric Assessment Clinic.
- Improved physiotherapy space.
- ED Flow Centre
- Established Patient Flow department, which has significantly improved patient flow process throughout the hospital
- Nurse practitioner led long waiting joint assessment clinic to evaluate long wait times for hip and knee replacements.
- Patient monitoring in Emergency Department waiting room.
- Improved patient flow transport to Heart Centre in Saint John.
- Established "MIND Clinic," a collaborative approach to assessment and management of patients with neurodegenerative disease.
- Successfully onboarded approximately 100 internationally educated nurses with support and a partnership with THRIVE NB.
- Supported patient flow and staff with protocols and guidelines through all phases of COVID-19.

CHALLENGES

- Increasing alternate level of care (ALC) admission rate, coupled with a lack of nursing home care availability.
- Ongoing recruitment efforts.
- ER overcrowding of boarded patients
- Ongoing implementation of Horizon's Smoke-Free Together Policy.
- Ability to meet care needs of fastest growing community in country as well as support out of zone transfers and referrals (PEI, Vitalité, Northern NS and specialty referrals from other areas within Horizon).
- OR capacity/resources do not meet community demand.